

SCRATCH AND DENT PLAN

WHAT'S INCLUDED...

- ✓ **CALL CENTRE SUPPORT, ADVICE AND GUIDANCE**
- ✓ **ACCESS TO OUR NATIONWIDE NETWORK**
- ✓ **UP TO 5 SMART TREATMENTS DURING THE MEMBERSHIP**
- ✓ **UP TO £500 IS PAYABLE PER INDIVIDUAL TREATMENT**
- ✓ **ACCIDENT AND MALICIOUS DAMAGE COVERED**
- ✓ **UP TO A TOTAL VALUE OF £2500 COVERED OF TREATMENT DURING THE MEMBERSHIP**
- ✓ **24 OR 36 MONTH MEMBERSHIPS AVAILABLE**
- ✓ **DIRECT PAYMENTS TO OUR NETWORK SPECIALISTS**

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VALIDATION PROCEDURE

Step 1

If you damage your vehicle, please contact the Membership Support Team on 03333 230 386. You will be asked to supply your registration number and/or your unique membership number.

Step 2

We will send a validation form that you will need to complete. Once received, we will instruct a member of our network to get in touch to arrange and carry out the required treatment.

IMPORTANT INFORMATION:

It is important that you report all incidents to The Club Support Team within 5 days of the incident to prevent your benefit being refused. Our Scratch and Dent plan is designed to cover your vehicle against unexpected incidents that may occur, and which can be rectified using SMART repair techniques. It is the customer's responsibility to maintain the vehicle, making sure it is roadworthy and free of faults. If you wish to take your vehicle to your own scratch and dent specialist that falls outside of our network, you will not be entitled to benefit from the plan.

DEFINITIONS:

SMART: Small and medium area repair technique.

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TERMS AND CONDITIONS

Your plan does not cover any of the following:

- 1 Any damage that exceeds 20cm in length
- 2 Dents that exceed 3mm in depth
- 3 Damage that exceeds two panels
- 4 Any damage that is not reported within 5 days of the incident

IMPORTANT:

If we feel a SMART repair cannot be completed to a satisfactory standard your membership benefits will not apply.