

## PAINT AND FABRIC PROTECTION

### ULTIMOTIVE LIMITED

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Thank You for purchasing Clear Cover Paint and Fabric protection from us.

**Please read this document carefully and make sure you understand and comply with these terms and conditions. Failure to do so may affect any claim which may arise and could lead to the agreement becoming void.**

This agreement and its terms and conditions, detailed here, are between the agreement holder and the company which sold the vehicle/agreement (the guarantor) and not TAG Warranties Limited or the administrator.

Please keep this document in a safe place.

The warranty period is subject to an inspection every 5 years undertaken by an engineer provided by Ultimotive Limited.

Use the supplied Clear Cover Hydro Seal with a microfiber cloth when the surface ceases to repel water after shampooing or cleaning.

This agreement is non-transferrable.

This agreement is based strictly on the understanding that all paintwork complies with the car manufacturer's specifications and standards and is in good condition, free from marks, blemishes or water at the time of Hydro-Seal application.

Upon receipt of your treated vehicle, you will receive the registration documentation which is registered by your dealer.

Application of the Auto Group Paint and Fabric must be by an approved dealership or valet.

### MAINTENANCE GUIDELINES

Once Hydro-Seal professional preparation standard has been established by an authorised Dealer, the following recommendations are fundamental processes and precautions to help maintain Hydro-Seal condition.

### GENERAL TIPS

#### Paintwork

- Ensure regular weekly/fortnightly washing.
- Use car shampoo to remove any harmful deposits.
- Pre-rinse grit by hosing before sponging;
- Only use top quality 100% cotton stockinet for polishing.
- Do not use handwash brushes or brush hose attachments.

### Cleaning Frequency

- There are environmental hazards which are impossible to protect against completely. In most circumstances long-term damage can be avoided by prompt intervention.
- Avoid using hard brushes and continued use of automotive car wash machine.
- Generally, all brushes will cause a haze or damage to high gloss paintwork and are not recommended;
- Worn out chamois and sponges contaminated with grime and grit will scratch paintwork. Maintain in good condition and replace as required;
- Never attempt to dry scratch dried hard deposits from paintwork, as this will inevitably result in damage to the paintwork.

### GENERAL LIABILITY LIMITATIONS

The guarantor will not accept liability for deterioration of paintwork caused by substandard specification materials or workmanship by vehicle manufacturers, their dealerships or professional car valeters or others.

The following will invalidate this agreement:

- Neglect or lack of maintenance and neglect of care and cleaning of the vehicle in line with manufacturing guidelines;
- Malicious or accidental damage including fire, floodwater, vandalism, extreme weather conditions and secondary effects resulting from any of the foregoing.
- Damage from any cosmetic creams including sun-cream / block.
- Damage as a result from paint flaking.
- Damage from Bird Lime is excluded.

Ultimotive Limited, as the official licensee, reserve the right to inspect the Vehicle at a time and place of their choice.

### PAINTWORK LIABILITY LIMITATIONS

This agreement is based strictly on the understanding that all paintwork and surfaces comply with the car manufacturer's specifications and standards and the paintwork is in good condition, free from marks, blemishes or water at the time of Hydro-Seal application.

- Industrial fallout, traffic film and atmospheric contamination should be removed promptly to maintain finish;
- Untreated areas due to damage or repair as a result of traffic accidents and damage caused by stone chips, any other such material are excluded along with fair wear and tear.
- This agreement coverage is based on deterioration of the paintwork only from: Acid Rain, UV Light, Cold, Frost, Tree Sap.
- Repair is restricted to mechanical polishing and retreatment of the affected area(s) only, irrespective of the extent of damage.

### UPHOLSTERY & CARPETS LIABILITY LIMITATIONS

This agreement applies only to original manufacturer's fabric upholstery, carpets and mats.

The cover does not include any claim in the event of the following:

- Abuse, misuse or neglect of the Vehicle;
- Stains caused by Ink (biro) dyes (fabric dyes including denim), bleaches, acid, alkalides and acidic substances;
- Fading / discolouration due to sunlight or heat;
- Problems due to manufacturing defects;
- Damage caused by pets;
- Fabric Protection treatment general care is required to remove soiling from treated surfaces;
- Any accidental spills or stains, should a spill or stain occur please remove as quickly as possible with a damp cloth and, if possible at the time, use a luke warm soapy water;
- Avoid rubbing as it may damage texture and colour;
- Only occasional vacuuming is required to remove dust and dirt deposits under normal conditions.

Damage to surfaces by burning, inks, paints, dyes, sunscreen, oils or other corrosive substances (including vomit) abrasion and fair wear and tear is excluded.

The agreement coverage is based upon marking and / or staining only by: water, tea, coffee, soft drinks, food excluding oils & fats and ice-cream.

### VEHICLE ACCIDENT DAMAGE

In the event of road accident damage subsequent to an initial Paint and Fabric application, you must return the Vehicle to its Dealer for re-application of Hydro-Seal protection on repaired areas and for details to be recorded with original Hydro-Seal registration document.

There will be a charge made by the Dealer for this service.

### MAKING A CLAIM

All claims must be reported immediately to Ultimotive Limited within 7 days before any action is taken and authorisation is given:

Ultimotive Limited  
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Severalls Industrial Estate  
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